



Grooming / Bathing Release Form

Owner/Guardian Name (First & Last): _____

Address: _____ City: _____ State: _____ Zip: _____

Home Phone #: (skip if N/A) _____ Work Phone #: _____

Cell Phone #: _____

EMAIL Address: _____

How did you hear about us? _____

*Emergency Contact (other than you): _____ Relationship: _____

*EM/back-up Phone #: _____

Paws & Anchor's top priority is the safety and well being of your pet(s). We recommend that pets have all updated vaccines to protect against infections or illness that can be picked up in high traffic areas for pets.

***Legally, Paws & Anchor requires that all pets in our care have an up to date rabies vaccine.**

(Rabies Tags cannot be accepted as proof, as any pet can wear another pet's collar. But we can use the tag info to contact the veterinarian for verification)

Veterinarian / Hospital or Clinic Name: _____

Pet Name: _____ Breed: _____ Circle: M / F / Spayed F / Neutered M

Age/B-Day: _____ Weight: _____ Notes: _____

*Rabies Expiration: _____ [*STAFF – initial Vaccine Verification _____]

MEDICAL CONDITION(s), SKIN, & BEHAVIOR (Please mark accordingly)

_____ Heart Issues _____ Seizures _____ Respiratory Issues

_____ History of Biting _____ Arthritis _____ Wounds _____ Sensitive Skin

_____ Skin Tags _____ Warts _____ Hot Spots _____ Dog Aggression

_____ Anxiety, describe: _____

_____ Rejected from former salon, describe: _____

Details or Any other Medical or Behavioral issues / History: _____

Current medications: _____, For: _____

(Mark if): _____ On Calming Med. for Groom - Type & Dosage: _____

PRICING DISCLOSURE

All price quotes are STARTING BASE RATES for dogs who were professionally groomed within 6 weeks, have no matting, and tolerate the grooming process well. *ADDITIONAL FEES APPLY pending behavior, coat condition, matting, additional time needed, additional products required, special needs pets, sophisticated haircut styles, excessive shedding, any aggression, and if an assistant is needed to complete the service to properly compensate the staff for additional time, salon products, and professional skill level required.* Pending the above and unforeseen situations, the full price cannot be determined until the service is completed.

Sometimes the first appointment can cost a little more to remove matting (or impacted undercoat), and extra time washing, blowing out and resetting a haircut pattern in overgrown hair especially if it has been more than 6 weeks since the last groom. A \$150 additional charge occurs to the client if their animal bites the Paws & Anchor staff and it requires medical attention to help marginally compensate for treatment and future loss of work due to the injury. Dematting fees are \$1 per minute. It is understood and agreed that payment is made and received in full at the end of the service even if the service cannot be fully completed to compensate for the appointment slot. (If the pet becomes excessively stressed, is too aggressive, is in too much pain during the process of removing painful matts/tangles, or showing signs of medical compromise, the groomer will stop, and I, the owner, will be contacted immediately.)

Note, this is a largely unregulated industry and our **Groomers are Professionally Certified by an International organization (IPG)**, our facility is **cage-free giving one-on-one supervised care** and **Certified S.A.F.E by the A.K.C.** We want to give you leading service and the best care with love to your pet! *Once you become a client and build a routine, you can even receive \$5 off each appointment if you pre-book at the salon within 6 weeks!*

* _____ (Initial)

CANCELATION POLICY

Canceling (or forgetting) your appointment with less than 24 hours notice incurs a \$25 cancellation fee. We do have text message reminders available for your account and we always call the day before to remind you. Canceling your appointment three or more times without 24 hours notice will require that any future appointments must be paid in advance in order to schedule an appointment. (The account must also be paid up to date.) It is also understood in that case, that the client may owe additional service charges at pick-up as Paws & Anchor cannot determine the full price until services are fully rendered.

* _____ (Initial)

SELF SERVICE BATHING

Paws & Anchor staff will assist you, if needed, while using our self-serve bathing area. We are not responsible for any injury that you or your pet may incur while using our facilities. The bathing area may be wet or slippery, please use caution. Paws & Anchor will hold you responsible for any damages caused to the bathing area or dryer systems.

* _____ (Initial)

MATTED PETS

Pets that are matted can have sores, skin irritation, or rashes underneath their matted coat. These are conditions that cannot be seen or known until after the hair is shaved off. Paws & Anchor is not responsible for any skin irritation or injuries that may be revealed by the removal of the coat. **If a pet's hair is tangled or matted, and/or it has been over 8 weeks since its last grooming, they are at greater risk of injury, stress and trauma. All precautions will be taken. However, problems occasionally arise, during or after grooming, such as nicks, clipper irritation, itchy skin, redness (even occurring later at home after the groom), hot spots, cuts, sores, hematomas, injury, and mental or physical stress.** Areas of skin where the matting was shaved may look very irritated and red well after the groom, but this result

was necessary to remove the matting. Matting can pull tight at the skin, and in order to remove it sometimes a short clipper blade must be used. After removing it the blood rushes back to the skin and it can look like an abrasion or rash hours or days after the actual grooming. This repercussion of skin irritation from removing matting is very different from a puncture wound or cut and no one intentionally tried to harm a pet. It is a fault of the situation, not the groomer. The Paws & Anchor staff never choose to shave areas of a dog short enough to cause skin irritation unless they have to.

* _____ (Initial) - **Additionally, Paws & Anchor's separate Matted Release Form is required to be signed for haircut appointments that occur when it has been over 8 weeks since the last groom or the groomer confirmed matting at check-in.*

PICK-UP POLICY

Prompt pick up for your pet is strongly requested and appreciated. Paws & Anchor is proudly and happily a cage free, positively reinforced facility and endeavors to be as stress free as possible, giving one-on-one attention and supervision to each pet within our care. In turn, our grooming pick-up policy is that we require our human clients to be on call, and ready to pick up their pet promptly upon the conclusion of service and care. We will inform you directly when it is time for pick-up. Pets left in our care for an extended period (over a half hour post service completion / 45min. post pick-up call), post pick-up call will incur a daycare fee of \$7.00 for every 15 minutes.

* _____ (Initial)

FLEA POLICY

Fleas are not only a nuisance to humans and their pets, but can cause medical problems in pets including flea allergy dermatitis, tapeworms, hair loss, and secondary skin irritations. To avoid flea contamination to Paws & Anchor, your pet will be checked upon arrival at our facility. Paws & Anchor has a strict policy that we do not accept pets with fleas or parasites. If fleas are found on your pet during the grooming process, an automatic charge of \$25.00 or more will incur for flea treatment shampoo and facility sanitization.

* _____ (Initial)

ADDITIONAL TERMS & CONDITIONS

Paws & Anchor employs extensive safety and sanitary precautions to ensure your pets safety and health. Despite reasonable and prudent efforts, on rare occasions, a pet may experience side effects of the grooming process, including but not limited to: razor burn, exposure of the quick, any reactions to treatments and products, hair splinters, and sharp nails (after clipping). By signing this agreement, you (the client) agree to relieve Paws & Anchor, and it's agents from any and all liabilities, and/or costs associated with any veterinary care, symptoms or discomfort of your pet related to or presenting after services rendered by Paws & Anchor. The pursuit of any veterinary, behavioral, or rehabilitation services, and the payment thereof, is the sole responsibility of the pet owner. Additionally, you agree to relieve Paws & Anchor and its agents from any and all liability associated with damages to person, pet, or property by or relating to services rendered or service equipment used by Paws & Anchor and it's agents. If we feel that the safety or well being of an animal or staff member is in jeopardy, we reserve the right to refuse or discontinue services. This includes the health, condition, stress-level, and behavior of any pet within our care. All prices are subject to groomer/salon discretion and quoted rates are the starting price. Paws & Anchor reserves the right to take pictures of your pet(s) to reproduce for our records and media.

* _____ (Initial)

Signature * _____ **Date** _____

By signing this form you are indicating that you have read, understood, and are giving consent to all of Paws & Anchor policies, terms and conditions for salon services (subject to change).